

1 SECTION C - DESCRIPTION/SPECIFICATION  
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4 C.1. Introduction  
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6 The purpose of this contract is to provide Systems Integrator services to the U.S. House of  
7 Representatives (hereinafter, the "House"). The contract is entered into pursuant to the *Guidelines for*  
8 *Purchases of Equipment, Software and Related Services by Offices of the U.S. House of*  
9 *Representatives*, adopted May 10, 1995 by the Committee on House Oversight, and any revisions  
10 thereto. The Guidelines are incorporated herein, by reference.  
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12 C.2 Terms of Contract  
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14 This contract is a master framework for the provision of Systems Integrator services to Offices of the  
15 House. The contract will have an initial two year base period with options for three (3) one year  
16 renewable periods. Exercise of each option will be based on evaluation of Contractor performance.  
17 Goods and services for House Offices obtained under this contract shall be specified on orders prepared  
18 by Office Systems Management (OSM). Contract performance shall start on the date set forth on the  
19 order. The Contractor shall not invoice, nor will the House pay, for services not listed in Section C  
20 herein.  
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22 C.3 Scope of Work  
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24 This contract is for the vendor/contractor to provide equipment technical support and software support  
25 services as a Systems Integrator. Technical support for equipment includes, but is not limited to  
26 systems integration, training, maintenance and repair.  
27

28 C.4 Statement of Work  
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30 a. Support Plans. Systems Integrators may offer several types of support plans to the House, but  
31 must include, at a minimum, plans based on:

- 32  
33 (1) a minimum number of hours of monthly support, and  
34  
35 (2) time and materials.  
36

37 Such plans with accompanying pricing data shall, upon acceptance by the House, be incorporated  
38 herein, by reference.  
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40 b. Support Responsibilities  
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42 (1) Systems Integrators shall ensure that an Office's overall computer system and its  
43 components function according to specifications and perform well, including integration of all  
44 hardware, software and communications components, training in systems use and  
45 administration, applying upgrades to hardware and software as requested, maintaining  
46 hardware in proper operating condition, and prompt repair or replacement of non-functioning  
47 systems components.  
48

49 (2) Contractor shall furnish on site service during normal business hours of 8:30 am to 6:00  
50 pm, Monday through Friday, excluding holidays observed by the House. Other hours of  
51 service will be considered after hours service for purposes of this contract. Contractor may  
52 charge at a rate of time and a half for after hours service.  
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54 (3) If parts are replaced on a like-for-like exchange basis, the installed parts become the  
55 property of the House, and removed parts become the property of the Contractor. Office