

1 they are entitled to have their equipment up to full operational status within two business days,  
2 Contractor may request and customer may agree to an extension.

3  
4 d. Termination. See Section F.6.

5  
6 e. Warranty

7  
8 (1) All warranty rights applicable to House-owned equipment shall apply and pass through to  
9 any House designated representative acting on its behalf to service and maintain equipment.  
10 Maintenance will begin immediately upon expiration of any applicable warranty period, and  
11 maintenance payments will not be made on equipment until the warranty period has elapsed.

12  
13 (2) Warranty period shall begin on the official installation date as identified on the installation  
14 notice provided to the House, Office Systems Management. Warranties must be on site  
15 unless otherwise specified.

16  
17 (3) For equipment which has not been covered under a maintenance work contract since the  
18 end of its warranty period, the Vendor shall inspect equipment to determine if it is in good  
19 operating condition. If repair is required to bring the equipment up to good operating  
20 condition, the repair cost, if any, will be billed to the House according to the Vendor's  
21 published repair rates. Commencement date for maintenance of equipment will begin on date  
22 of inspection and verification that equipment is in good operating condition.

23  
24 f. Rate Increases/Decreases. Rate increases must be proposed by August 31st, accepted by the  
25 House and the contract modified to be effective January 1st the following year. Rate decreases may  
26 be proposed, accepted by the House and the contract modified at any time.